



GUIDED BY HOPE

2020 ANNUAL REPORT



Good Samaritan
Health Center of Cobb



A MESSAGE FROM OUR CEO

We are a people of hope because of Jesus, His resurrection, and the promise of His return. Even though we remain steadfast in hope as we remember countless stories of God's faithfulness from the Bible and our own lives, we recognize the past year has been a trial.

At times it has been difficult to continue hoping in God's promise of deliverance while we are surrounded by uncertainty and pain. This past year, we all have been stretched – emotionally, financially, mentally, and physically – and many of us have experienced loss. For months we've taken precautions like wearing masks and keeping our distance from loved ones as we globally pass grim milestones and wait for an answer to the question, "When will life return to normal?" While we are getting closer, we don't have a definitive answer. But we have hope because God tells us He is faithful. In the waiting, we look to Him, knowing He will be with us through every trial, sickness, and loss.

Since 2006, God has faithfully blessed Good Samaritan Health Center of Cobb to serve this community, even in the midst of these kinds of unexpected challenges. Over nearly two decades, we have conducted more than 300,000 patient visits and provided nearly \$160 million in total care to our patients. On average, patients pay \$30 for \$351 worth of care. In 2020 alone, we provided over \$13 million in care to 3,350 individual patients.

We realize that many of the families who choose Good Samaritan Cobb are in the midst of challenging circumstances. That was certainly the case last year when the mental and physical health of so many experienced significant stressors. Looking to this year – Good Samaritan Cobb's 17th year – we are working to not only provide our patients with quality medical and dental care, but to also minister holistically to their spiritual and behavioral health needs.

As we thank the Lord for His faithfulness during this past tumultuous year, we remember David's words from Psalm 27:

**"For in the day of trouble,
He will keep me safe in His dwelling;
He will hide me in the shelter of His tabernacle,
and set me high upon a rock."**

We celebrate the faithfulness of the Lord during the previous year. We also ask for favor as we continue sharing His love with our community in 2021.

Cyril Kitchens, CEO

Our Mission:

To spread the love of Christ by providing quality healthcare to those in need.



When Hilaria's husband died earlier this year, she was left with two young children and an infant. Hilaria had never worked in the United States, had no friends or family in the country, and does not speak English. Her husband's death left her not only emotionally distraught, but also financially destitute. She and her children were completely alone and desperate.

In a providential interaction with another patient of Good Samaritan Cobb, Hilaria learned about the clinic. Even though she was experiencing unimaginable pain and fear, she reached out to Good Samaritan Cobb and we helped her adjust to these new realities.

A staff member invited her to attend an Easter church service this year and she has since been attending regularly. Hilaria also has a new part-time position to help provide financially for her family.

Our paths crossed during a tremendously difficult time in Hilaria's life. Her subsequent growth in the Lord, both spiritually and personally, has become a source of encouragement to all who know her.

This is Good Samaritan.

HOPE

“I’ve seen the significance of my role as a therapist as we embody Good Samaritan Cobb’s mission by working closely with our medical team not only to guide our patients through trauma and pain, but to also approach healing from a spiritual perspective. It has been powerful to link faith and a relationship with the Lord to the ability to conquer anxiety, depression, and trauma.”

-Rosse Mesa, LAMFT



10,292

Medical Patient Visits

11,938

Dispensary Patient Visits

\$13,891,079

Total Value of Services Provided

5,089

Dental Patient Visits

28,114

Medications Dispensed

\$3,825,756

Total Value of Medications Dispensed

Andre came to Good Samaritan Health Center of Cobb last year in the midst of one of the most difficult moments of his life. Two months before he walked through our doors, he and his wife were hospitalized due to COVID-19. A few days into her hospitalization, Andre’s wife died from the virus.

Andre remained hospitalized for nearly a month after his wife’s death due to the severity of his infection, but upon his release, he learned about Good Samaritan Cobb. He came to us two months after losing his wife and the staff quickly noticed his struggle with grief. He began sharing his story with Pastor David Santander, our Spiritual Health Director and Chaplain.

“It was more than praying with him,” Santander said. “We were able to connect him with the hope we have in Jesus.”

In his first interaction with Andre, Pastor Santander shared the gospel and the hope that believers have in Jesus, even in the midst of grief. Andre, who was unemployed at the time, came to Good Samaritan once more and benefited from our Behavioral Health services. Good Samaritan was able to join Andre in his sorrow and walk with him through the devastation. Andre did not profess Christ to Santander but was moved by the promise of hope and comfort of Jesus.

Good Samaritan Cobb had the opportunity to partner with Andre through grief and share the gospel – something equally as important as tending to the physical health of our patients.

“The first meeting was beautiful. At the end, both of us were on our knees praying and he was in tears as he began to process some of the message of the gospel,” Santander said. “We are just planting seeds of hope and praying that God will use that in order to heal his heart.”

This is Good Samaritan.

“In the early days of the pandemic we realized the future months would be uncertain, but the staff was still able to work with peace. We thank God for the leaders of the clinic because they kept the staff fully informed. Almost immediately, operational safety training was provided. As soon as the virus appeared in Georgia, we saw God protecting us.”

- Pastor David Santander,
Spiritual Health Director



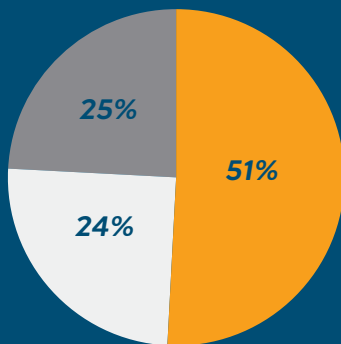
...we are standing in the gap.

1 Timothy 2:1-3

Our 2020 Impact

2020 Revenue & Support

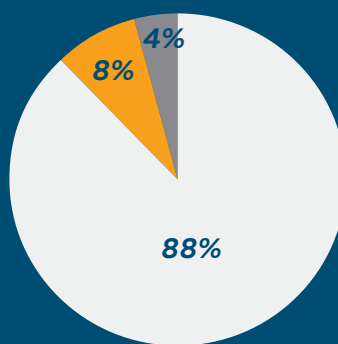
Total: \$4,548,146



- Community Support
- Patient Revenue
- Community Health Center Funding

2020 Expenditures

Total: \$3,762,819



- Program Costs
- Fundraising Costs
- Management & General Costs

We love our volunteers!

86

Volunteers

6,839

Volunteer Hours

\$271,870

Value of Volunteer Services



Last fall, Maria visited the medical team at Good Samaritan Health Center of Cobb because she had just lost her job due to her failing eyesight. The medical team quickly realized Maria was also suffering from mental health issues due to ongoing trauma and referred her to the Behavioral Health team.

Maria shared with the team that she had been a victim of sexual abuse for nearly 10 years as a child while growing up on the streets and had endured a decade of domestic violence as an adult. The team concluded that Maria had repressed her trauma from childhood and the trauma was now manifesting through severe depression, post-traumatic stress disorder, and feelings of worthlessness.

The isolation Maria experienced during the pandemic, as well as the stress from financial instability, sparked the complex trauma of Maria's childhood to resurface. The Behavioral Health team joined Maria as she began addressing her emotional pain, and the medical team referred her to an ophthalmologist to preserve what remained of her sight. Maria's children, who also experienced severe trauma, began attending family therapy and the family has learned to support each other in the healing process.

After a few months of trauma therapy, Maria is making progress and exhibiting noticeably more emotional stability. She has even been hired for a part-time job.

The most important part about Maria's story is the faith-based therapy approach used to attend to her spirituality while managing the trauma. Maria came to Good Samaritan Cobb with faith in God, but after therapy and building stronger bonds with her family, the Lord is now showing her how to find true meaning and hope.

This is Good Samaritan.

“For many of our patients from immigrant backgrounds, the pandemic has only intensified their needs. Many of these patients work in jobs with potentially high virus exposure and limited precautionary measures, so significant fear surrounds their everyday lives. **What makes Good Samaritan Cobb perfectly suited for the ongoing chaos of the pandemic is the spiritual care given to each patient.**”

- Tracy Fossas-Burke, Physician Assistant

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GIVE

Whatever you did for one
of the least of these brothers
and sisters of mine, you did
for me.

Matthew 25:40



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Good Samaritan
Health Center of Cobb

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